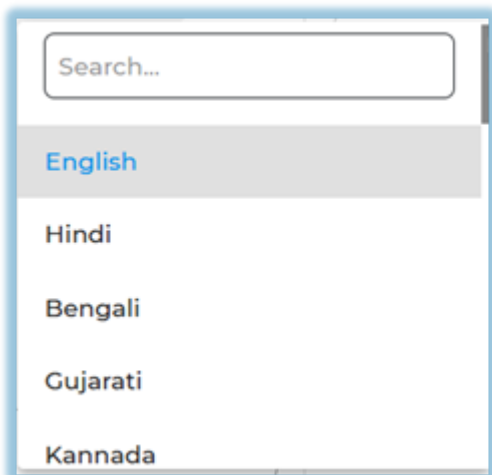
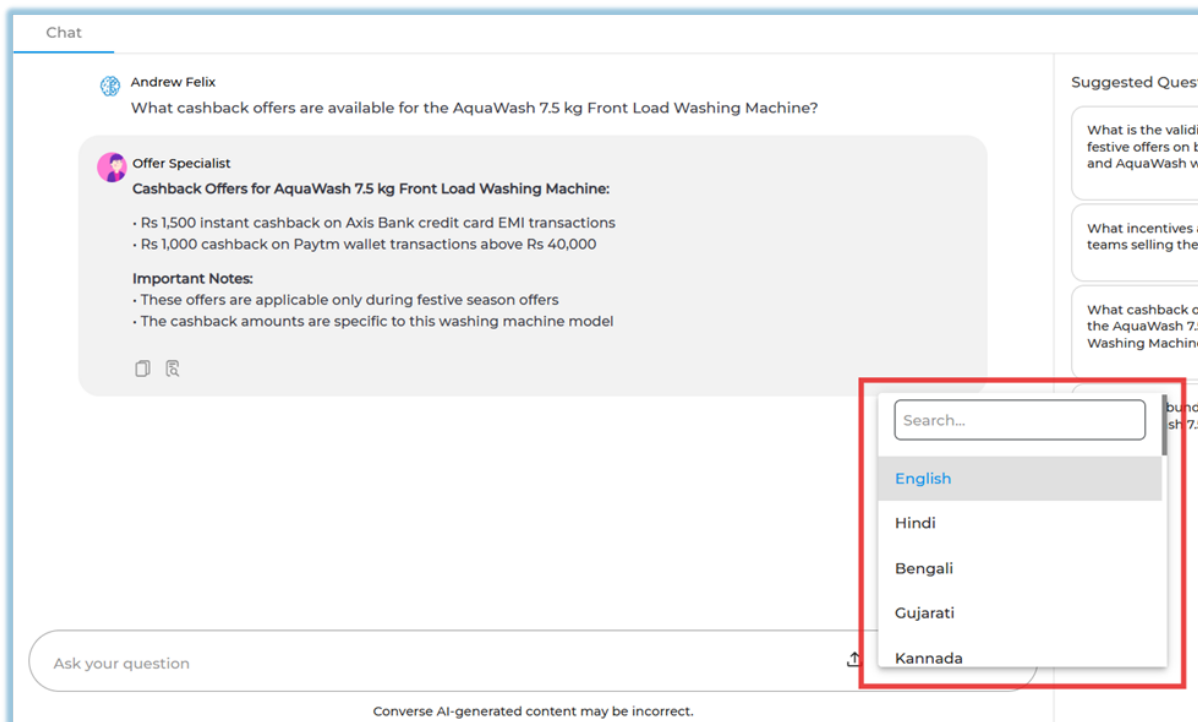


How do we use the Language function in Instant Answers

1. Overview

The Language function in Instant Answers allows users to ask questions and receive answers in multiple languages. The system supports multilingual interactions while using the same underlying documents.





The languages are English, Hindi, Bengali, Gujarati, Kannada, Malayalam, Marathi, Punjabi, Tamil, Telugu, Odia, Assamese, Maithili, Nepali, French, Portuguese, Spanish, Thai, Bahasa Indonesia, Malay, Vietnamese, Filipino, Japanese, Korean, Traditional Chinese, and Simplified Chinese.

2. When to Use

- When users are more comfortable asking questions in their native language
- When teams work across different regions and languages
- When documents are written in one language but users need answers in another

3. Concepts

- **Multilingual Answers** - Allows users to receive answers in multiple supported languages.
- **Language Detection** - Automatically identifies the language used in the user's question.
- **Language-Based Responses** - Provides answers in the same language in which the question is asked.
- **Document Translation for Answers** - Generates answers in different languages using the original uploaded documents.

4. User View

Users can ask questions in any supported language. The system responds in the same language, even if the original documents are in English.

Chat

Andrew Felix
What cashback offers are available for the AquaWash 7.5 kg Front Load Washing Machine?

Offer Specialist
Cashback Offers for AquaWash 7.5 kg Front Load Washing Machine:

- Rs 1,500 instant cashback on Axis Bank credit card EMI transactions
- Rs 1,000 cashback on Paytm wallet transactions above Rs 40,000

Important Notes:

- These offers are applicable only during festive season offers
- The cashback amounts are specific to this washing machine model

What incentives are available for store teams selling these products? Kannada

Andrew Felix
What incentives are available for store teams selling these products?

Offer Specialist
ಅಂಗಡಿ ತಂಡಗಳಿಗೆ ಲಭ್ಯವಿರುವ ಪ್ರೋತ್ಸಾಹಧನಗಳು:

- ಹಬ್ಬದ ನಗದು ಹಿಂತಿರುಗಿಸುವಿಕೆ ಅಭಿಯಾನದ ಅಡಿಯಲ್ಲಿ, ಪ್ರತಿ ಟಿವಿ ಮಾರಾಟಕ್ಕೆ ರೂ. 500 ಪ್ರೋತ್ಸಾಹಧನ
- ಕಾಂಬೋ ಪ್ರಚಾರದ ಅಡಿಯಲ್ಲಿ, ಮಾರಾಟವಾದ ಪ್ರತಿ ಅಕ್ಸೆಸರಿಗಾಗಿ ರೂ. 300 ಪ್ರೋತ್ಸಾಹಧನ
- ಪ್ರತಿ ಪ್ರಾದೇಶಿಕ ವಿಭಾಗದಲ್ಲಿ, ವಾರದ ಅತ್ಯುತ್ತಮ ಕಾರ್ಯನಿರ್ವಾಹಕರಿಗೆ ರೂ. 2,000 ಮೌಲ್ಯದ ಉಡುಗೂರೆ ಕೂಪನ್‌ಗಳು

Ask your question Kannada

5. Best Practices

- Ask questions clearly in the preferred language.
- Use consistent terminology for better answer accuracy.

6. Related Links / FAQs

Q: Do documents need to be uploaded in multiple languages?

A: No. English documents can generate answers in multiple languages.

7. Version Notes

Last Updated: 17 Dec 2025

Revision #3

Created 17 December 2025 06:31:54 by Manjula Jagadish

Updated 26 February 2026 07:20:24 by Manjula Jagadish